

FALSE ALARM RESPONSE FEES

The City may assess a false alarm fee of **\$103 for each** police response to a false alarm that has not been canceled upon the **second** false alarm within the calendar year.

These fees can usually be avoided by training users to operate the alarm system, notifying us and your alarm company of alarm system malfunctions, responsible usage, and communication between you, the police department and your alarm co

NONRESPONSE/SUSPENSION

The police department may discontinue responding to a particular alarm system based on one of the following:

1. An alarm system has transmitted more than **three (3)** false alarms within the calendar year.
2. There is no current/valid alarm user permit.
3. Failure by the alarm user or designated contact to respond within 45 minutes to a police department request to provide or permit access to the property where the alarm has been activated.

REVOCATION: May result for non-compliance to an order to correct, failure to pay fees within 30 days, any false or misleading statement or any violation of section 9.20.090.

An alarm user may not operate an alarm system while the permit has been suspended or revoked.

AUTOMATIC SHUT OFF: A device shall be installed which limits the alarm to automatically shut off no longer than 15 minutes after activation.

BACK-UP POWER SUPPLY: All alarm systems shall be supplied with an uninterruptible power supply so that the failure or interruption of the normal utility electrical service will not activate the alarm system. The power supply must be capable of at least 4 hours of operation.

PROHIBITED SOUNDS

No alarm system shall be installed or used which emits a sound similar to a civil defense warning system or an emergency vehicle siren.

SUMMARY: The obligation of complying with the requirements of the ordinance, and the consequences for failing to do so, are placed solely on the parties responsible for owning,

operating, monitoring and maintaining alarm systems with the City.

PLEASANT HILL POLICE DEPARTMENT



ALARM ORDINANCE

** The City Council adopted a new Alarm Ordinance that went into effect January 17, 2008. **

Alarm Ordinance

Overview

This brochure highlights some of the more applicable portions of the Alarm Ordinance PHMC 9.20. A complete copy is available upon request or by going to <http://www.ci.pleasant-hill.ca.us/>.

PURPOSE : To license and regulate alarm systems, users, and the activities of alarm companies within the city, and to protect public safety by reducing the number of false alarms.

FALSE ALARM: Means an alarm dispatch request to the police dept. when the situation/activation does not require police response or when the responding officer finds no evidence of a criminal offense or attempted criminal offense after having completed a standard investigation of the alarm site.

The following circumstances **will not** be counted as false alarms:

- 1) A false alarm caused by a power failure.
- 2) A **canceled false alarm:** if the alarm company or alarm user promptly notifies the police

department dispatch **before** the arrival of police officers at the property that police response is not necessary.

- 3) Multiple false alarms within a 24-hr period will be counted as one to allow for corrective measures to be taken.

****** The Police Department is not trying to discourage its citizens from using alarm systems; however, 97% or more of all alarms responded to are false.

EXCESSIVE FALSE ALARMS:

Means **more than one false** alarm during a calendar year. Refer to the preceding **false alarm** section for further information.

ALARM REGISTRATION

REQUIRED Each alarm user must have a permit issued by the police department at least 24 hrs before activation of the system. The permit is good for one calendar year and must be renewed annually. (9.20.060)

The subscriber shall provide in writing, on the Police Department alarm registration form, the following information:

1. The name, complete address (including suite #), and telephone number of the alarm subscriber.
2. Name, address and telephone number of your alarm company.
3. A description of the type of alarm system installed (audible or silent), the location of the alarm contacts (exterior, interior, perimeter), and the areas protected by that system (safe, cash registers, etc).
4. The names and phone numbers of two contacts, who agree to receive notification and respond within 45 minutes to an alarm activation, grant access to the alarm site and deactivate the system if needed.
5. An alarm system shall have posted in a conspicuous place a sticker or markings identifying the alarm company and a 24-hour contact phone number.

YEARLY REGISTRATION FEES

Fees for a new permit are based on the proportionate numbers of months remaining in the calendar year.

Initial Permit \$52.00

Renewal: \$26.00

Renewal fees are due by December 31st.

**** Permits are nontransferable ****

CHANGE IN INFORMATION The subscriber is responsible for notifying the police department within **15** days of any changes in registration information. (9.20.70). Alarm companies do not share your information with us.